

## **Social Media Terms & Conditions**

### **Paramount Bank Community Guidelines**

Our online communities are a place to connect, learn and engage. We encourage everyone to:

- Be kind and respectful of others and stay on topic
- Stay safe: avoid content that may be fraudulent and never post personal, identifying or confidential information
- Be honest: do not post false information and do not post someone else's copyrighted work unless you have permission

We ask that you respect the community and take note of the following.

#### **Connect with Customer Service**

If you have questions related to Paramount Bank products or services, you can message Paramount Bank Customer Service via Paramount Bank [Facebook](#), [LinkedIn](#), or [@ParamountBankSTL](#) Instagram.

Additional ways to reach Customer Service are listed [here](#).

#### **Protect Your Personal Information**

This is a public community and anything you post can be viewed by others. You should not post personal or sensitive information that you would not want to make public. For example, you should never post your Social Security number, account number, passwords, PINs or other non-public personal information on any of our social media channels.

In addition, please do not post any personal information about others that has not been voluntarily made available by them in a public post, or for which you do not have their permission to post, or that could otherwise be viewed as an invasion of their privacy.

Remember that your posts are subject to the website's privacy and data security practices and policies. Even if you delete a post later, it may have already been viewed by others.

#### **Stay Safe**

Your posts should never contain unauthorized and/or unsolicited advertising, fraud, spam, hyperlinks or content protected by copyright, trademark or other rights.

For your online safety, avoid opening any third party links, unless you trust the source. These links may pose a risk to your computer or take you to inappropriate sites.

## **Be Kind**

Please treat the community with respect – even if you disagree with a post or comment from a fellow community member. Do not post any content or comments that may be inappropriate, offensive, profane, culturally, racially or socially insensitive, disruptive, harassing or defamatory.

## **Important Notices**

Our communities are public. The opinions, statements and viewpoints expressed by community participants – including Paramount Bank employees or partners – do not necessarily reflect the opinions of Paramount Bank or constitute an official position of Paramount Bank.

Paramount Bank is not responsible for views expressed other than our own.

## **We Reserve the Right to Remove**

We reserve the right to remove any content that violates these guidelines or that, in our sole discretion, we consider objectionable.

In certain instances, we may suspend or block users that violate our community guidelines. When appropriate, we may also report certain violators to the relevant authorities if they violate channel rules or law.

## **Endorsements and Sponsorships**

We may occasionally post links to third-party sites or share content. Please note that this does not in any way constitute an official endorsement of the individual, website or company.

## **Important Reminder**

When you visit Paramount Bank on any third-party sites such as Facebook, Instagram, LinkedIn, Pinterest, Twitter, YouTube, etc., your activity there is subject to that site's current terms and conditions, along with their privacy and data security practices and policies. These platforms are not affiliated with Paramount Bank and may have practices and policies that are different than our own.

Please note: Paramount Bank is not responsible for and does not control, these third-party sites' terms and conditions, privacy, and data security practices, and

policies. You should always use caution when posting, sharing, or taking any action on these sites and on the Internet in general.

### **Modification of Community Guidelines**

These guidelines are subject to revision by Paramount Bank and may be modified at any time.